**Key points from the guidance on volunteering in social care**

The guidance is for social care employers and services on how to make the most of volunteer support during the coronavirus pandemic.

* Older volunteers and those with underlying health conditions will no longer be able to provide face to face support
* You may need to change volunteer roles to limit physical contact with people.
* Think about your volunteer’s skills and support them to move to roles where they feel they can be of most help
* You will need to provide PPE equipment to volunteers who provide support in person.
* Change recruitment and induction activity so it’s not face to face, for example videos, e-learning and Skype
* Do not use volunteers for personal care or for visiting people’s homes unsupervised
* Think creatively about volunteering, such as online lessons or telephone befriending
* You can request fast track DBS barring lists. It’s vital you have this for working with children and adults at risk
* Make volunteers aware of temporary paid employment opportunities in social care
* Employees may be able to volunteer and claim compensation for lost earnings through their employer. Furloughed employees can volunteer.
* Volunteers will need to understand what to do if they have a safeguarding concern about an individual; ensure they download the app [www.safeguarding.wales](http://www.safeguarding.wales)
* Make volunteers aware where to report concerns about a worker or social care service

Full guidance with helpful links to resources is available here <insert link>